## **Early to Rise Customer Support**

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## When using my iPad, I am unable to access the log in screen for the membership website

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A couple of things to try:

- 1) Manually type the web address (with the http) in the browser. http://members.earlytorise.com/
- 2) Try going to Settings > Safari and tap Clear History and Clear Cookies and Data.
- 3) Try rebooting the iPad by holding down the Sleep/Wake button and then slide to power off.
- 4) Try viewing the website in Firefox or Chrome