# Early to Rise Customer Support



# When using my iPad, I am unable to access the log in screen for the membership website

Honey - 2020-02-05 - Tech Questions

A couple of things to try:

1) Manually type the web address (with the http) in the browser.
http://members.earlytorise.com/

2) Try going to Settings > Safari and tap Clear History and Clear Cookies and Data.

3) Try rebooting the iPad by holding down the Sleep/Wake button and then slide to power off.

4) Try viewing the website in Firefox or Chrome