

Early to Rise Customer Support

[Knowledgebase](#) > [Membership site Login/Password Questions](#) > [When I try to log in I get an error](#)

When I try to log in I get an error

Honey - 2020-02-06 - [Membership site Login/Password Questions](#)

A couple of things to note/try if you are having difficulty logging in:

All of our membership sites work best in the Firefox browser.

If you are copy and pasting the password, please make sure you don't copy a space.

Try clearing your browser history and allowing cookies.

If you continue having difficulty logging in please let us know.